



## Quality & Convenience

Army Medicine's number one priority to our Soldiers and Family members is to provide easy access to the best quality health care possible while maintaining Soldier medical readiness. Our goal is to have the right provider, providing care at the right time, using the right venue that's best for the Family members by making primary care services easier to obtain.

## How to Register for These Clinics

As an Active Duty Family member you will be able to change your assigned primary care provider to one of these local clinics by using the same process used at the MTF.

As a TRICARE Prime member you will not have to reenroll in order to use the clinics, rather simply request a transfer to a clinic near your home.

**For More Information go to**  
**[www.armymedicine.army.mil/cbpcc](http://www.armymedicine.army.mil/cbpcc)**  
**or visit your local MTF**



## Bringing Primary Healthcare near You!



Community Based Primary Care Clinics improve access to primary care by reducing reliance on the emergency room for routine health care needs.



# Patient Centered Healthcare Team

As a patient of a Community Based Primary Care Clinic you will be cared for by a team of professionals. Your core team will consist of a physician, physician assistant, or nurse practitioner and two LPN's. Clinics will also have an extended team which will consist of a pharmacist, lab technician, behavioral health specialist, case manager, registered nurse and immunization nurse.

*One Primary Care Team Dedicated To You*



## Experience of Care

Providing you with access to medical advice when the clinic is closed can increase trust in the system of care, decrease unnecessary use of urgent care centers and emergency rooms, and provide the care team with information needed to maintain the continuum of care.

- **24/7 Telephone Health Advice**
- **Personal Greeting Upon Arrival**
- **Positive Hand - Off Between Team Members**
- **Follow Up Appointments With a Written Care Plan**
- **Outside Appointments Made by Practice Care Coordinators**



## In addition to Primary Care these services will also be provided:

### • **Immunization Services**

Immunization services are preventive services determined by the patient's care team based on age, gender, or risk factors.

### • **Pharmacy Services**

Pharmacy services include medication dispensing for new prescriptions and refills (enrolled beneficiaries only), patient education, individual and group consultations, medication reconciliation, and prescription monitoring.

### • **Laboratory Services**

This is a moderate complexity lab. Laboratory services include phlebotomy, specimen processing, and results reporting.

### • **Radiology Services**

Because patients must be sent off-site for radiology services, the clinic ensures that delivery of radiology services is seamless. This means that patient instructions are clear, that the receiving radiology center is informed of the patient's requirements, that the patient knows what to do after the study is complete, and that results are immediately available to the ordering clinician.

### • **Behavioral Health Services**

Scope of care includes assessment, diagnosis, and brief counseling for common primary care diagnoses (anxiety, depression, adjustment disorders, stress reactions, etc.) and behavioral modification related to chronic disease and prevention.

**Providing comprehensive primary healthcare for adults, children and infants.**